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061006T4ICT

ICT TECHNICIAN LEVEL 6

IT/OS/ICT/CR/4/6

Perform ICT System Support

March/April 2025

TVET CURRICULUM DEVELOPMENT, ASSESSMENT AND CERTIFICATION COUNCIL (TVET CDACC)

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PRACTICAL ASSESSMENT

INSTRUCTIONS TO ASSESSOR

1. Assess the candidate as the practical progresses observing the critical areas
2. You are required to mark the practical as the candidate perform the tasks
3. You are required to take video clips at critical points
4. Ensure the candidate has a name tag and registration code at the back and front

OBSERVATION CHECKLIST

Candidate's Name & Registration Code			
Assessors Name & Registration Code			
Venue of Assessment			
Date of Assessment			
Items to be Evaluated: *Please award marks as appropriate. Give a brief comment on your observation.*	**Marks Available**	**Marks Obtained**	**Comments**
TASK 1			
1. Taken the following precautions • Wore personal protective equipment. • Gathered all required tools and materials for both tasks. *(Award mark as indicated or zero)*	**1** **2**		
2. Created a folder called CDACC EXAM folder *(Award mark as indicated or zero)*	**1**		
3. Created and tested the Ethernet Cable • Measured, cut and stripped the cable to the required length. • Arranged the wires in the correct order. • Crimped the RJ45 connectors to both ends of the cable. • Used a cable tester to verify functionality of the cable. *(Award mark as indicated or zero)*	**2** **2** **4** **1**		
3. Connected and Verified the Network Access • Connected desktop to the network. • Tested for network access. • Documented the steps taken and outcome in	**1** **2** **3**		

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a word document. *(Award mark as indicated or zero)*			
4. Saved the Report as Task1 in the CDACC EXAM folder. *(Award 1 mark or zero)*	**1**		
Sub-Total 1	**20**		
TASK 2			
1. Initial Assessment • Checked for physically damage • Ensured that it is properly connected. • Ensured keyboard is clean and free from obstructions. *(Award mark as indicated or zero)*	**2** **2** **3**		
2. Checked keyboard for issues • Ensured the keyboard layout matches the user's regional settings in the Control Panel • Opened the Device Manager to check for driver issues. • Checked if any settings are affecting the keyboard • If necessary, updated or reinstalled the keyboard driver. *(Award mark as indicated or zero)*	**2** **4** **4** **3**		
3. Final testing and confirmation • Tested the keyboard after making repairs or adjustments. • Ensured all keys are responsive and that the issue is resolved. • Provided the user with typed helpful tips for	**2** **2** **4**		

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avoiding future keyboard issues • Saved the typed document on the desktop in the folder named CDACC EXAM as KEYBOARD TIPS *(Award mark as indicated or zero)*	**2**		
Sub-Total 2	**30**		
GRAND TOTAL	**50**		

ASSESSMENT OUTCOME

The candidate was found to be:

Competent ☐ Not yet Competent ☐

(Please tick as appropriate)

(The candidate is competent if the candidate obtains at least 50%)

Feedback from the Candidate:

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Feedback to the Candidate:

Candidate Signature **Date:**

_____ _____

Assessor's Signature **Date**

_____ _____